



## WORKING TOGETHER TO HELP MORE PEOPLE

Turn2us works with a range of national and local organisations to help us to reach more people in financial hardship and who need face to face support. We've trained front line advisers, caseworkers and volunteers from thousands of charities, public and private organisations across the UK.

To find out more about how you can work with Turn2us to support more people in your area visit: [www.turn2us.org.uk/workwithus](http://www.turn2us.org.uk/workwithus)

**“IT’S REALLY REWARDING WHEN YOU CAN GO ON THE TURN2US WEBSITE AND SHOW THEM THEY’LL BE BETTER OFF.**

**IT REALLY DOES MAKE SUCH A DIFFERENCE TO PEOPLE’S LIVES AND I’M REALLY FORTUNATE TO BE IN A SITUATION WHERE I CAN BE PART OF THAT.”**

Ruby, Family Support Outreach Worker

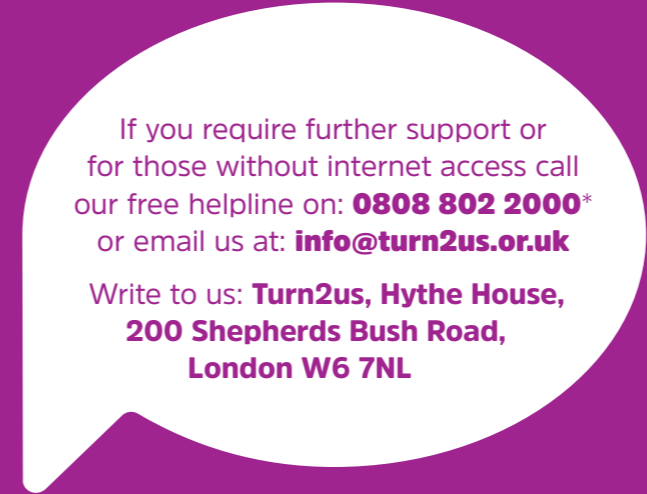
**“AFTER A LONG CAREER I FELL ILL AND IT LEFT ME UNABLE TO WORK. MY LIFE HIT ROCK BOTTOM.**

**I READ ABOUT TURN2US AND VISITED THEIR WEBSITE TO SEE WHAT HELP MIGHT BE AVAILABLE. IT SHOWED ME HOW TO ACCESS SUPPORT THAT MEANT I DIDN’T HAVE TO WORRY ABOUT LOSING MY HOME. IT’S AMAZING HOW MUCH THE SUPPORT HAS HELPED.”**



## CONTACT US

There are many ways that you can find out about the support available from Turn2us:



If you require further support or for those without internet access call our free helpline on: **0808 802 2000\*** or email us at: **info@turn2us.org.uk**

Write to us: **Turn2us, Hythe House, 200 Shepherds Bush Road, London W6 7NL**

 [twitter.com/turn2us\\_org](https://twitter.com/turn2us_org)

 [facebook.com/turn2us](https://facebook.com/turn2us)

 [youtube.com/turn2us](https://youtube.com/turn2us)

## TURN2US

# STRUGGLING WITH MONEY?

► Find out if you could access welfare benefits, charitable grants and other support that you might be missing out on



## TURN2US

## TURN2US.ORG.UK

\*Our helpline is open 9am- 8pm, Monday-Friday. Turn2us is a member of The Helplines Partnership. Our helpline offers translation services and Text Relay Support.

Turn2us is a trading name for Elizabeth Finn Care. Elizabeth Finn Care is a charity registered in England and Wales No: 207812; and in Scotland No: SC040987.



## WHO WE ARE

**WE BELIEVE THAT NO ONE SHOULD HAVE TO LIVE WITH A FREEZING HOME OR AN EMPTY FOOD CUPBOARD SIMPLY BECAUSE THEY CAN'T AFFORD THE BARE ESSENTIALS**



**Turn2us** is a national charity that helps people in financial hardship to gain access to welfare benefits, charitable grants and support services – online, by phone and face to face, through partner organisations and our volunteers.

## THERE ARE MANY REASONS WHY PEOPLE EXPERIENCE FINANCIAL HARDSHIP.

Bereavement, job loss, family breakdown, ill health, disability or simply having to care for someone else – often it is an unexpected event that can have the greatest impact. **That is when Turn2us can make a real difference.**

## SUPPORT IS AVAILABLE

We can help by providing access to a range of support. If you think you might be missing out on certain welfare benefits our Benefits Calculator will let you know. You may also meet the criteria for a charitable grant, and our Grants Search database of over 3,000 charitable funds shows you which ones you may be eligible for and how to apply. Turn2us can also provide direct financial assistance through a range of specific funds that are managed directly by the charity, including the Elizabeth Finn Fund which supports people from over 120 different professions.

# TURN2US

## HOW TURN2US CAN HELP



**DO YOU NEED MORE INFORMATION AND SUPPORT?**

We provide a range of information and resources on welfare benefits, charitable grants and other support services to help people in financial hardship.



**CHECK YOUR ENTITLEMENT**

Use our Benefits Calculator to find out what welfare benefits, tax credits or other support you are entitled to.



**COULD YOU GET A CHARITABLE GRANT?**

Use our Grants Search to find out if you may be eligible for financial, practical and emotional support from over 3,000 charitable funds.



**CONTACT US**

There are a number of ways that you can get in touch with us. Visit: [www.turn2us.org.uk](http://www.turn2us.org.uk) for more information or read overleaf for alternative ways to contact us for support.